

# Medford Township Police Department

91 Union Street

Medford, New Jersey 08055

(609) 654-7511

## Citizen Survey 2011



The Medford Township Police Department strives to provide a quality service to you, your family, and the community. We are interested in your opinion. Would you please take a few minutes to complete the following survey and return it to us?

Surveys can be mailed to or dropped off at the Public Safety Building 91 Union Street Medford, NJ 08055 or at the Township Municipal Building 17 N. Main Street Medford, NJ 08055; Attention Lt. Jeffrey Wagner. Responses may also be e-mailed to [survey2011@medfordpolice.org](mailto:survey2011@medfordpolice.org).

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| 1. Have you interacted with any of the Medford Township Police Dept. Employees? (If Yes, please answer questions 2 through 5. If No, please skip to number 6.)<br><input type="checkbox"/> Yes <input type="checkbox"/> No   |
| 2. In what way did you interact with police department employee(s)? (Check as many as apply)<br><input type="checkbox"/> Needed a solicitor permit<br><input type="checkbox"/> Needed a handicap parking permit<br><input type="checkbox"/> Had a situation that the police needed to handle<br><input type="checkbox"/> Asked an officer for advice<br><input type="checkbox"/> Needed a copy of a police report<br><input type="checkbox"/> Applied for a firearms permit<br><input type="checkbox"/> Were arrested<br><input type="checkbox"/> Had an accident<br><input type="checkbox"/> Had an alarm at your home<br><input type="checkbox"/> Came for a tour of the Police Station<br><input type="checkbox"/> Asked for a house check<br><input type="checkbox"/> Participated in a neighborhood watch<br><input type="checkbox"/> Met with a School Resource Officer<br><input type="checkbox"/> Required Emergency Medical Assistance<br><input type="checkbox"/> Traffic Stop<br><input type="checkbox"/> Was a victim of a crime<br><input type="checkbox"/> Other _____ |
| 3. Please check the number that best describes your experience with the police department. (5 being excellent and 1 being poor)<br><input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5  |
| 4. Please rate the competence of the employee with whom you interacted (5 being very knowledgeable and helpful and 1 being poor)<br><input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5   |
| 5. Please rate the attitude of the employee with whom you interacted (5 being extremely helpful and pleasant to deal with and 1 being very negative and hard to deal with)<br><input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5   |
| 6. As a citizen of Medford Township, do you feel safe in the community? (5 being very safe and secure and 1 being frightened and afraid )<br><input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5  |
| 7. Do you feel the police department is active enough in your community?<br><input type="checkbox"/> Yes <input type="checkbox"/> No   |
| 8. If No, what suggestions do you have for improvement?  |

Comments: \_\_\_\_\_